



Advantage cardholder FAQ's

HOW MUCH DO MY REWARD POINTS EQUAL ON MY MOAMA RSL ADVANTAGE CARD?

1 point = 1 cent
100 points = \$1
1,000 points = \$10
10,000 points = \$100

WHAT IS THE BALANCE LIMIT ON MY MOAMA RSL ADVANTAGE CARD?

Up to \$5,000 AUD balance at any one time, any amount that is attempted to be loaded or transferred to the card that takes the balance over this \$5,000 limit will be rejected in full. Fees and charges apply – cardholders to refer to the PDS. Minimum balance is \$0.

HOW DO I CANCEL MY CARD?

Simply visit or call the Echuca Moama RSL & Citizens Club Ltd., on (03) 5482 6677 charges will apply – cardholder to refer to PDS for detail. For 24/7 lost and stolen visit www.moamarsl.com.au

WHAT DO I DO IF I FORGET MY USER NAME OR PASSWORD?

Go to the login page for the cardholder account page (via www.moamarsl.com.au), and select “forgotten password”. The security questions that you answered when activating the card will come up. Simply provide the answer you provided during activation and a page will appear allowing you to reset your password. If you have any questions about this process, please visit the Echuca Moama RSL & Citizens Club Ltd., and one of our Moama RSL Advantage staff members will be there to help you.

HOW DO I CHECK MY BALANCE?

You can check your balance as well as statements and transaction history online via the cardholder website available at www.moamarsl.com.au. If you are unsure how to go online please ask one of our Moama RSL Advantage staff members at the help desk and they will be happy to assist you.

HOW DO I CHANGE MY PIN?

Go to the cardholders account page via www.moamarsl.com.au

1. Click on reset PIN
2. Type in existing PIN
3. Then type in new PIN

WHAT ARE THE BENEFITS OF THE ADVANTAGE CARD?

- Spend reward points and promotional wins at over 400,000 EFTPoS devices, at 60,000 retailers across Australia*
- Pay bills
- Eat out at restaurants
- Save for a holiday
- Gain exclusive access to cardholder promotions
- Reduce the need to carry cash
- Choose where you want to shop
- Load your own funds onto the Advantage Card for added spend

Terms and conditions and fees apply to the use of your card. Minimum and maximum transfer amounts may apply. Refer to the PDS.

Gobsmacked Loyalty Pty Ltd ABN 60 098 218 216 (AFSL 444609) is the issuer of the card.

The PDS is available and can be obtained online at www.moamarsl.com.au. You should consider the PDS in deciding whether or not to acquire or keep the card.

Echuca-Moama RSL and Citizens Club is responsible for the Advantage Rewards promotions and for the conversion of reward points to monetary value.

Refer to Echuca-Moama RSL and Citizens Club reward promotions and program terms and conditions.

For further information visit: www.moamarsl.com.au

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Player Activity Statements available upon request.